

# open by design closed by policy

a principled approach for changing your principles

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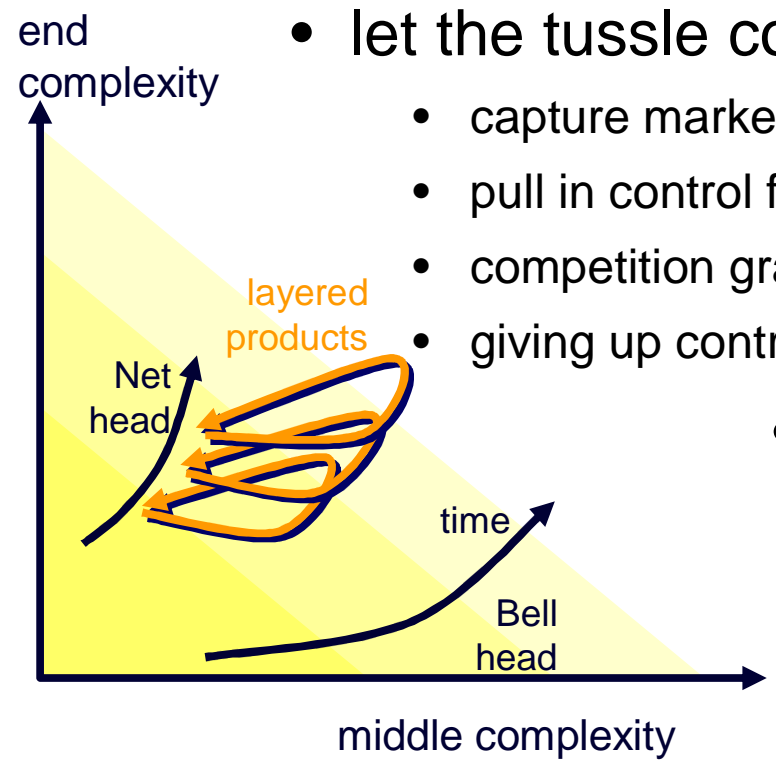
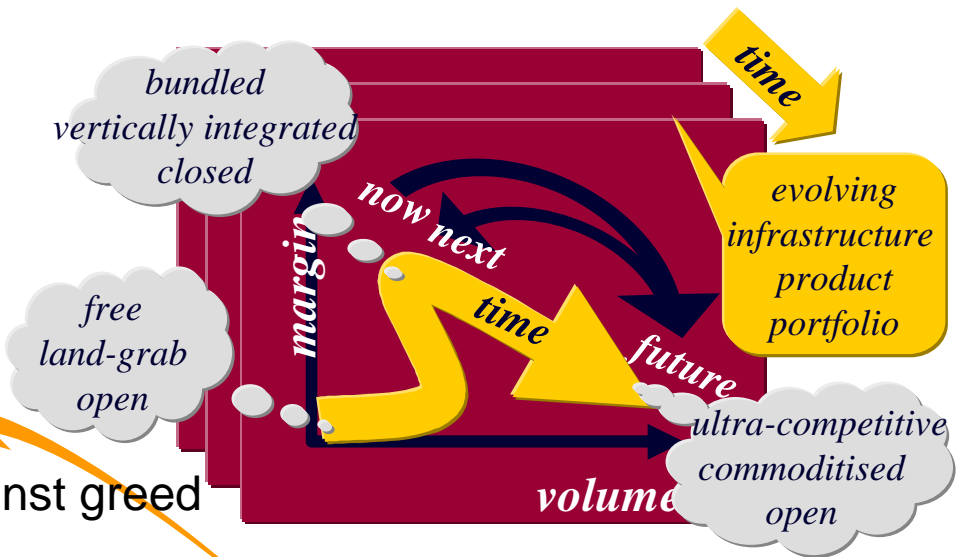
BT Research

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- design as *if* open
  - include proofing against greed
- design self-interception of open protocols
- let the tussle commence
  - capture market share with free, open product
  - pull in control from ends to edge
  - competition gradually commoditises
  - giving up control stimulates new innovation
- layer under next product



Net-head heart  
Bell-head skins



# control over control?

- control can migrate 
  - sell different control models to different markets
    - DIY and “do it for you” customers
  -  can re-sell control package each time
  - what controls where the control is?
    - market advantage, competition
    - regulation
  - designing for tussle – case studies in control over control
- [www.cs.ucl.ac.uk/staff/B.Briscoe/present.html#0406pgnet](http://www.cs.ucl.ac.uk/staff/B.Briscoe/present.html#0406pgnet)